



December 23, 2009

## Membership Bulletin

### **Season's Greetings to all CEU members and their families**

The executive and steward team sends all CEU members and their extended families best wishes for a healthy holiday season and New Year. "This has been a challenging year for everyone, and we want to take this time to thank all of our members for their thoughtful and heartfelt commitment to the work that they do. We hope people will be able to rest and enjoy time with their friends and family. It is time they deserve," said Sandra Wright, CEU President.

During the next year, the union will work to creatively engage its members in union issues. In February, the executive will meet with stewards to discuss regional challenges, and many of the executive's plans to address membership needs in 2010 are underway.

Commenting on David Anderson's holiday message, Wright noted, "We are encouraged by his message. He acknowledged what our members have been saying for quite some time – the CMS system did not perform as planned, and it was CEU members who paid the price for those shortfalls.

We are also encouraged to learn he supports continued training and the hiring of more staff. Again, this is an acknowledgement of what CEU members have been saying. We hope his commitment to making these changes, and fixing CMS, will lead to better working conditions for our members and better customer service."

Season's greetings and all the best to you and your families for a happy and healthy New Year from your executive and steward team!

