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Membership Bulletin

Membership voices present critical feedback on working environment *Management launches provincial tour*

Earlier this month, CEU executive and stewards met to discuss important issues facing the membership. One of those issues focused on CMS and the upcoming 1.1.1 release. Many stewards reported ongoing struggles with day-day client needs. In preparation for management's tour, stewards are ready to meet with members to find out if the new 1.1.1 release is helping members to produce quality work.

"We're encouraging each classification to get together to produce a written summary of comments about CMS and 1.1.1 and then present those comments to whomever is conducting the tour in your particular location," said Frank Lanzarotta, CEU Vice President.

"Written comments can be in point form and should represent your balanced view of CMS. We also suggest the comments be in three parts. The first part could be a summary of the general environment in your location. For example, staffing, training, coverage, coaching / mentoring, volumes etc. The second part could be strictly limited to comments on CMS and 1.1.1, and the third part could be questions you want to ask in the meetings," noted Lanzarotta.

CEU is asking stewards and members to be sure to send a copy of any documents they produce regarding the 1.1.1 review into the union office because we want to ensure the message you give to management is the same message management gives to the union. Members can give information to their steward to forward into the union office or they can send information directly to the union office; attention Susan Epp.

This is the first time since last summer that management has made a focused attempt to meet with the user; so be sure you use the opportunity to say what is on your mind.

"We know it's hard when people are just trying to survive out there. Since employers often equate silence to success; let's make sure everyone gets to say what's on their mind, positive or otherwise. At the end of the day, we believe in quality work. Just give us the training, the staff and the tools to get the job done. We'll find out if 1.1.1 does that," said Sandra Wright, CEU President.

