



## **CEU "Breaking the Silence" Bulletin #6**

May 7, 2009

### ***CEU launches its own survey***

### ***Training survey critical to addressing CEU membership's training needs and debunking future employer performance reviews***

In recent weeks, many of you expressed concerns about the CMS training you received. We took your concerns to management, and we asked for input into the development of a post-CMS training survey. Our intent was to ensure the survey asked questions that addressed your concerns.

Instead, the employer sent out its own post-CMS training survey regarding the quality of training. The CEU did not get any input into the survey. So far, members are telling us they do not think the survey is confidential so they will not do it. Others tell us they will not complete the survey in any detail because they think the questions are superficial and not reflective of the CMS training experience. They think the survey is pure fluff.

The CEU survey will give you an opportunity to provide in-depth information about the training. We will send you the survey electronically, and once you've filled it out, we'll arrange for CEU stewards to collect the surveys. The electronic survey will be available the week of May 26<sup>th</sup>.

We urge all CEU members working within the CMS processes to fill out the survey. This information will be analyzed, and the findings will be reported to you. We know you are extremely busy, however, we urge you to take the time to fill in the survey in as much detail as you can. Our analysis will be done on a classification/location basis but individual identities will be protected.

This survey information will be critical in the future because the employer plans to have a performance management program in place for all positions by 2010. These types of programs measure your work performance. Let's make sure that your ability to do your work isn't adversely affected by training inadequacies. Let's make sure the employer responds to all training needs in a pro-active and supportive way. Your completed survey will help us to do that.

Let's keep putting pressure on management. That's where it belongs. Only they can solve the pressure and workplace inequities brought on by CMS.

