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CEU continues focus on improving working conditions
Leadership alert to ongoing workplace needs and sets objectives to actively address membership concerns in 2010

One of the union's broader strategies for the upcoming year is to focus on the day-to-day opportunities to improve the working conditions for all members. "Last year there was a heavy focus on claims issues, specifically those relating to CMS. This year, while we will not ignore ongoing claims issues, we also plan to keep working on the ongoing needs in prevention, education, IT and other areas," said Frank Lanzarotta, CEU Vice-President.

In early February, the union will meet with its stewards to find out what members are saying about their working conditions and any other concerns they may have. These regional meetings are a primary tool for creating two-way communication between the CEU's elected leaders and its members.

Each CEU member is encouraged to discuss ideas with their steward when your steward calls on you. Stewards will also communicate with their members about the outcome of the meetings. CEU members are also free to approach their steward at any time if they have ideas or concerns.

The following table outlines the issues the union plans to discuss with management.

Issue	Area of Concern	Status	Objective
Training	Claims, IT, Prevention	Ongoing discussions	Program to address needs
System fixes	IT, Claims	Ongoing discussions	Effective user tool
Policy & Practice	Claims, IT, Prevention	Ongoing discussions	Address ethical dilemmas & generate best practices
Job changes	Claims, IT & Education	Discussions pending	Implement job reviews
Job satisfaction	Claims, IT, Prevention	Discussions pending	Address morale

As is the case with all workplace issues, the attitudes of both parties will influence the outcome of these discussions. "The employer wants to meet with us about our concerns, and I hope we'll hear some of their concerns. It's important to our members that these issues get resolved, and that's what the leadership of the union will focus on," noted Lanzarotta.

